

# Cbus and Covid-19

Our Member and Employer Services are operating according to their normal hours at this stage. Our call centre is experiencing higher than normal call volumes and we are doing our best to help all members. We ask members to be patient during this extraordinary event. We encourage members to use the website for information where possible.

 **Call us on 1300 361 784**  
8am to 8pm (AEST/AEDT) Monday to Friday  
**OR**  
 **email us at:**  
[cbusenq@cbussuper.com.au](mailto:cbusenq@cbussuper.com.au)

## Front Counter

In line with recommendations from government, we are taking preventative measures for the health and safety of Cbus members and staff. The Cbus front counter offices are closed until further notice and unfortunately we do not have staff who can assist members in face to face. We apologise for the inconvenience this causes, but these measures are necessary in an unprecedented health event.

## Coordinator visits

Cbus coordinators at this stage are still visiting sites and supporting **members one on one where possible**. Where that is not possible, they dedicated to being available by phone or email. Their contact details are on the back of this flyer. We have decided to cease toolboxes due to the higher numbers of attendees, in line with government advice. No meetings will be held in the crib sheds due to them being enclosed spaces.

## Compliance line

 **You can call the Cbus Compliance Line on 1300 658 333**

In the event we are unable to perform compliance checks over the phone, you can email us at:

 [cbuscompliance@cbussuper.com.au](mailto:cbuscompliance@cbussuper.com.au)

They can also leave messages with their name and number and Cbus staff will return their calls as soon as they can.

## Advice Services

The Advice Services are continue to run, but we are currently experiencing higher than normal call volumes and we encourage members to use our website where possible.

 **Cbus Advice Services: 1300 361 784**  
Press 4 to be connected 8am to 8pm  
Monday to Friday AEST/AEDT

 **Email:**  
[advice@cbussuper.com.au](mailto:advice@cbussuper.com.au)

 **Or use our online form to request a call from Advice Services.**

Cbus has suspended all Retirement Seminars for now in the interest of minimising risk to members.

## Impacts on your Super Account

We are currently experiencing a high number of calls from members who are seeking information about the market movements.

Please follow this link to find a comprehensive and easy to understand resources about volatility and how it affects you.

<https://www.cbussuper.com.au/content/dam/cbus/files/forms-publications/investments/volatility-update.pdf>



**As developments occur and other measures are implemented, we will keep you informed of any changes.**

# Your coordinators

Local Cbus Coordinators give you personal, face-to-face support. Get in contact today if you need help or to organise a workplace information session.



## Nationwide



### Head of Workplace Services

**Cath Noye**  
03) 9910 0241  
[cath.noye@cbussuper.com.au](mailto:cath.noye@cbussuper.com.au)

## Victoria



**Adrian McNamara**  
0409 969 208  
[adrian.mcnamara@cbussuper.com.au](mailto:adrian.mcnamara@cbussuper.com.au)



**Graeme Barlow**  
0400 045 448  
[graeme.barlow@cbussuper.com.au](mailto:graeme.barlow@cbussuper.com.au)



**Peter Muldeary**  
0419 594 794  
[peter.muldeary@cbussuper.com.au](mailto:peter.muldeary@cbussuper.com.au)



**Luke Petersen**  
0448 895 199  
[luke.petersen@cbussuper.com.au](mailto:luke.petersen@cbussuper.com.au)



**Rick Ortega**  
0447 889 451  
[rick.ortega@cbussuper.com.au](mailto:rick.ortega@cbussuper.com.au)



**Ian Marris**  
0448 875 810  
[ian.marris@cbussuper.com.au](mailto:ian.marris@cbussuper.com.au)



**Eamonn Wolfe**  
0429 801 553  
[eamonn.wolfe@cbussuper.com.au](mailto:eamonn.wolfe@cbussuper.com.au)

## Tasmania



**Todd Lambert**  
0427 888 591  
[todd.lambert@cbussuper.com.au](mailto:todd.lambert@cbussuper.com.au)

## New South Wales



**Nick Fodor**  
0417 058 467  
[nick.fodor@cbussuper.com.au](mailto:nick.fodor@cbussuper.com.au)



**Michael Hopper**  
0439 073 265  
[michael.hopper@cbussuper.com.au](mailto:michael.hopper@cbussuper.com.au)



**Rod Jarman**  
0400 045 402  
[rod.jarman@cbussuper.com.au](mailto:rod.jarman@cbussuper.com.au)



**Mansour Razaghi**  
0439 658 017  
[mansour.razaghi@cbussuper.com.au](mailto:mansour.razaghi@cbussuper.com.au)



**David Curtain**  
0437 069 733  
[david.curtain@cbussuper.com.au](mailto:david.curtain@cbussuper.com.au)



**Richard Dietmann**  
0429 449 078  
[richard.dietmann@cbussuper.com.au](mailto:richard.dietmann@cbussuper.com.au)

## Western Australia



**Don Fowlie**  
0417 971 593  
[don.fowlie@cbussuper.com.au](mailto:don.fowlie@cbussuper.com.au)



**Philip Milne**  
0412 406 348  
[philip.milne@cbussuper.com.au](mailto:philip.milne@cbussuper.com.au)

## South Australia



**Mick McDermott**  
0429 531 604  
[mick.mcdermott@cbussuper.com.au](mailto:mick.mcdermott@cbussuper.com.au)

## North Queensland



**Andrew Clark**  
0419 142 761  
[andrew.clark@cbussuper.com.au](mailto:andrew.clark@cbussuper.com.au)

## Queensland



**Paul Connell**  
0407 701 392  
[paul.connell@cbussuper.com.au](mailto:paul.connell@cbussuper.com.au)



**Steve Gaske**  
0409 163 589  
[steve.gaske@cbussuper.com.au](mailto:steve.gaske@cbussuper.com.au)



**Tracie Wilson**  
0448 950 708  
[tracie.wilson@cbussuper.com.au](mailto:tracie.wilson@cbussuper.com.au)



**Johnny Lomax**  
0437 954 187  
[johnny.lomax@cbussuper.com.au](mailto:johnny.lomax@cbussuper.com.au)

## Northern Territory



**Mick Huddy**  
0419 555 261  
[mick.huddy@cbussuper.com.au](mailto:mick.huddy@cbussuper.com.au)

## Australian Capital Territory



**Mark Dymock**  
0437 630 776  
[mark.dymock@cbussuper.com.au](mailto:mark.dymock@cbussuper.com.au)



**Adrien Baldwin**  
0437 014 529  
[adrien.baldwin@cbussuper.com.au](mailto:adrien.baldwin@cbussuper.com.au)



Cbus  
Locked Bag 5056  
PARRAMATTA NSW 2124



**1300 361 784**  
8am to 8pm (AEST/AEDT)  
Monday to Friday



[cbusenq@cbussuper.com.au](mailto:cbusenq@cbussuper.com.au)  
[cbussuper.com.au](http://cbussuper.com.au)



Visit Cbus in person in Adelaide,  
Brisbane, Melbourne, Perth and Sydney.  
Details: [cbussuper.com.au/contact](http://cbussuper.com.au/contact)